PRIVACY POLICY FOR CUSTOMERS ATTENDING TEST SHOOTINGS AT NAMMO SCHÖNEBECK GMBH

A. DATA CONTROLLER

In this Privacy Policy, we provide you with information regarding the collection, processing and use of your personal data by Nammo Schönebeck GmbH, Wilhelm-Dümling-Str. 12, 39218 Schönebeck, registered in the Commercial Register of the Stendal local court under No. HRB 103532, represented by ist managing director Alexander Wilhelm.

B. DATA PRIVACY OFFICER

You can contact our external data protection officer at:

Johann Hartmann
DOS Software Systeme GmbH
Maybachweg 5
38446 Wolfsburg, Germany
E-Mail: eDSB@dos-online.de
Phone: +49 5361 – 89 65 65 11

C. COLLECTION, PROCESSING AND USE OF YOUR PERSONAL DATA

In connection with customers conducting test shoots on our premises, we process personal data for the following purposes.

1) INVITATION MANAGEMENT FOR CUSTOMERS, ESPECIALLY FROM ABROAD

In order for customers—particularly those from abroad—to conduct test shoots, various information must be collected before the test shoot can take place. This includes organizing the visit, preparing invitations, and fulfilling national and international reporting, notification, and licensing requirements under firearms and security laws with respect to the relevant authorities and other authorized bodies.

PROCESSED DATA

- Contact information (name, phone number, address, email address)
- Identity and identification information (passport number, issuing authority, place of birth, validity)
- Information from the firearms ownership card or firearms permits

PURPOSES

- Organizing and coordinating test firings for customers
- Preparing and managing the necessary invitations for international customers
- Complying with legal reporting, notification, permitting, and documentation requirements
- Communicating with the relevant authorities in Germany and abroad
- Recording information about weapons and other relevant equipment brought on site

LEGAL BASIS

Art. 6(1)(c) of the GDPR (compliance with a legal obligation) in conjunction with relevant obligations under firearms and security laws.

2) Registration and Safety Instructions upon Entering the Premises

When you enter our premises, we collect personal data as part of a visitor information form. In this form, we document your acceptance of the applicable safety, conduct, and access regulations.

Processed Data

- Contact information (name, phone number, address)
- Last four digits of the ID card number
- Company name (if applicable)
- Confirmation that you have read and understood the safety and conduct rules

Purposes

- Access and visitor management
- Ensuring safety on the premises
- Fulfilling operator and traffic safety obligations
- Providing proof that safety training has been completed
- Investigating and documenting claims or liability cases

Legal Basis

Art. 6(1)(f) GDPR (legitimate interest)
Our legitimate interest consists of ensuring safe operational procedures, protecting people and property, and documenting security briefings that have been conducted.

To the extent that individual processing operations are not directly required by law, processing is carried out on the basis of Art. 6(1)(f) of the GDPR due to our legitimate interest in the legally compliant and safe handling of ammunition.

3) Customer Feedback and Customer Satisfaction

As part of our customer satisfaction efforts, we ask that you voluntarily participate in a customer survey. To enable us to follow up on your feedback, we process your personal data for this purpose.

Processed Data

- Contact information (name, phone number, address)
- Customer experience information
- Free-text comments
- IT usage data

Purposes

- Improving our products and services
- Quality assurance
- Responding to inquiries regarding your feedback
- Customer support

Legal Basis

Art. 6(1)(f) of the GDPR
Our legitimate interest lies in the continuous improvement of our services and the handling of customer inquiries.
To the extent that participation is expressly voluntary and specific requests for follow-up contact are made, processing may also be based on Art. 6(1)(a) of the GDPR.

4) PROCESSING OF CUSTOMER ORDERS

As part of the shooting range setup process, customers can also purchase ammunition directly from us. German customers with the appropriate authorization can purchase ammunition directly and pay in cash or with a debit card. Transactions for international customers are handled through the respective authorized dealer. We process your personal data for the purpose of processing these transactions.

PROCESSED DATA

- Contact information (name, address, email, phone number)
- Company/organization (if applicable)
- Customer and order numbers
- Bank information
- Firearms permit information

PURPOSES

- Execution and documentation of customer orders
- Processing inquiries and, if necessary, complaints
- Preparation of quotes, order confirmations, and other business correspondence
- Compliance with legal documentation and record-keeping requirements

LEGAL BASIS

Art. 6(1)(b) of the GDPR
Processing is carried out to the extent necessary for the implementation of precontractual measures and for the performance of a contract with the customer.

D. DATA RECIPIENTS

Your personal data will only be disclosed to those entities that need it to fulfill the stated purposes.

This may include, in particular:

- Internal departments
- Compliance and export control officers
- External service providers, e.g., security firms, IT service providers, financial service providers
- Government agencies, to the extent required by law, e.g., local firearms authorities
- Affiliated companies within the Nammo Group
- Importers/global distribution partners

E. STORAGE PERIOD

We store your personal data only for as long as is necessary for the respective purposes or as required by statutory retention obligations.

The exact retention period depends in particular on:

- statutory retention obligations,
- compliance and documentation requirements,
- statutes of limitations for potential legal claims.

Data that we collect for verification purposes in connection with transactions subject to firearms or ammunition laws is generally retained for a maximum of ten years.

Afterwards, the data is deleted or anonymized, unless statutory obligations or other legal reasons require further retention.

F. YOUR RIGHTS AS A DATA SUBJECT

You may exercise the following rights with respect to Nammo Schönebeck GmbH at any time, free of charge.

Right of Access: You have the right to obtain information from us regarding the processing of your personal data.

Right to Rectification: You have the right to request that we correct any inaccurate or incomplete personal data concerning you.

Right to Erasure: You have the right, provided the conditions set forth in Article 17 of the GDPR are met, to request that the controller immediately erase personal data concerning you, including, but not limited to, when the data is no longer necessary for the purposes for which it was collected, you have withdrawn your consent, or the processing is unlawful.

Right to Restriction of Processing: You have the right to request that the processing of your data be restricted if the conditions set forth in Article 18 of the GDPR are met. This is the case, for example, if you dispute the accuracy of your data. You may then request that processing be restricted for the duration of the verification of the data's accuracy.

Right to Object: You have the right to object at any time to the processing of your personal data for reasons arising from your particular situation.

Right to Data Portability: If data processing is based on consent or the performance of a contract and is also carried out using automated processing, you have the right to receive your data in a structured, commonly used, and machine-readable format and to transmit it to another data processor.

Right to Withdraw Consent: If data processing is based on consent, you have the right to withdraw your consent to such processing at any time, free of charge, with effect for the future.

Right to File a Complaint: You also have the right to file a complaint with a supervisory authority (e.g., the State Commissioner for Data Protection in Saxony-Anhalt) regarding our processing of your data.

As of October 2026